

HERITAGE COMMUNITY COLLEGE

Program Outline Addictions Community Support Worker Diploma

Brief Program Description	This <u>diploma</u> program focuses on preparing you to be an effective social services practitioner by acquiring the knowledge, skills, and values needed to provide support to individuals, families, groups, and communities in need and who are seeking support from a variety of available assistance programs and services. This program is intended for people who are looking for a career in community social services.
NOC Code	4212 Social and Community Services Worker
Career Opportunities Admission	 Upon completion of the program, graduates can work in the below occupations list: community service worker crisis intervention worker developmental service worker drop-in centre worker family service worker group home worker income maintenance officer - social services life skills instructor mental health worker rehabilitation worker - social services social services worker High school diploma or equivalent, or mature student status (10 years or older)
Requirements	 (19 years or older). Successful completion of the college's admissions test. Criminal record check. Immunization report. Complete 'Student Declaration – Addictions Community Support Worker Program' form. Meet minimum English language proficiency requirements. International students, for language proficiency, require IELTS at least 5.5 band or Canadian Language Benchmark Test level 6 or college's entrance language test.
Required Textbooks	List of textbooks are mentioned in each course outline
Equipment required	• White board,



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for this Program

- Overhead projector,
- Lecture notes,
- Computers,
- Chairs,
- Desks,
- Garbage bins,
- A4 folders
- Notepads
- Pencils
- Pens
- Highlighters
- Other office products and equipment

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Program Duration	900 hours 11.5 months 45 weeks		
Homework Hours	2-3 hrs. This is only an approximate figure and is dependent upon how much time the student can dedicate to the studies and how well he/she grasps the learning concepts in the course material.		
Delivery Methods	Indicate how the program is delivered. On-site delivery. Distance delivery. Combined delivery (on-site and distance.)		
Instructional Methods	Method of Delivery (reflect all methods used)	Contact Hours	
	Classroom (Instructor Led)	0 hrs	
	Computer Based Training	0 hrs	
	Distance Education	800 hrs	
	Supervised Lab	0 hrs	
	Practicum	100 hrs	
	TOTAL	920 hrs	

Learning Objectives/Outcomes	The Social Services Worker Diploma program prepares graduates for employment positions with social service agencies and organizations, residential programs, homes group, shelters and housing services, community health centers, and family service organizations throughout the private and public sectors, or they may be self-employed.
	Students will have an understanding of:
	 You will gain a solid understanding of the social and community services available. You will be able to describe current models of addiction and treatment including pharmacological concepts and terminology. You will be able to describe addiction and recovery processes and recognize stages of change. You will be able to describe and discuss key prevention strategies, assessment and screening tools, intervention and relapse plans, and withdrawal and detoxification management and safety issues. You will be able to describe the issues, defining traits, intervention, and prevention issues facing high-risk populations. You will be able to articulate the impact on the client-counsellor relationship with respect to cultural and diversity issues.
Student Progress/ Assessment Methods	A final grade of 60% is required to pass each course unless otherwise indicated on a course outline. Generally, course assessment consists of quizzes, exams, and project-based assignments.
	Students will be required to complete 100 hrs of work experience. To qualify for work experience, students are required to maintain a minimum C grade average or higher and a minimum attendance of 85%.
Attendance Expectations	85% of classes must be attended to achieve competency for this qualification
Graduation Requirements	Minimum C grade average is required for graduation

Program Organization:

Course No.	Course Name	Hours
SFCS100	Strategies for College Success	20
ACSW100	Addictions Fundamentals	40
ACSW200	Social Service Work Fundamentals	20
PYSC100	Psychology Fundamentals	60
SOCI100	Sociology Fundamentals	20
PYSC110	Ethics Fundamentals	40
PHRM100	Pharmacology Fundamentals	80
ACSW300	Self-Care Techniques	20
ACSW400	Resources and Networking	20
PSYC130	Interview and Intake Procedures	60
COMC150	Professional Report Writing	40
ACSW500	Family Studies	40
PSYC140	Mental Health Fundamentals	80
PSYC150	Behavior Analysis Techniques	40
ACSW600	Relapse Prevention	40
PSYC160	High Risk Populations	20
ACSW700	Child and Youth Populations	40
SSPR100	Work Experience	100
EMPL111	Career Employment & Strategies	40
CARE500	Special Certificates	80
	* 8 hr/days*	
Program Total	45 weeks	900 hrs.